

The following items will not be accepted for international air transportation from our different international locations. Click here to view the restrictions applicable to China.

## Prohibited Items

The following items will not be accepted for international air transportation. This list is subject to change.

The following items will not be accepted for international air transportation by Willtaker Logistics. Note that this list is subject to change due to IATA and airline regulations. Furthermore, Willtaker Logistics may at its sole discretion refuse to carry other items not listed below:

- Combustible, flammable items (gasoline, paints, oil, etc.)
- Pressurized cans, aerosol can products (hairspray, paint spray can etc.)
- Hazardous materials and corrosive material (chemical, industrial chemical etc.)
- Agriculture and produces (live or dead plants, seeds, animals, fur, fruits etc.)
- Monetary items (coins, precious stones, cash, precious metal etc.)
- Drugs (prescription drugs, illegal drugs of any form, THC, CBD etc.)
- Adult toys cannot ship to certain countries. If any issues arise with Customs or package is return, Willtaker Logistics will not be held Liable.
- Pornography (DVD, magazines, photos etc.)
- Stand-alone Lithium-ion battery (PI965) and battery packs are prohibited to be shipped by Willtaker Logistics. We can only ship items that contain Lithium-Ion Battery (PI967) and items that packed with Lithium-Ion Battery (PI966). All batteries need to be declared including but not limited to: items containing Lithium-ion batteries, coin batteries such as lithium metal button batteries which are present in most electronic devices like desktop computers, routers, stand-alone motherboards, etc.
- Any electronic device containing batteries that is Repaired, Damaged, or For Parts condition CANNOT be shipped. All electronics contained batteries must be in NEW or USED and in working condition.
- Corrosive, Explosive, Flammable, Compressed/Pressurized items, a Chemical solution of any form, Hazardous Materials
- Tobacco/Nicotine products are a restricted product and cannot be sent. (Cigars, Cigarettes, Vapes, E-cigs, Vape Juice etc.)
- Perishable items
- Human or animal remains, live or dead animals or plants
- Identification
- Electronic equipment requiring ECCN (Export Control Classification Number).
- Firearms or firearms parts, rifle scope, red dot sight, ammo, parts, accessories and any items under the restriction of ITAR, Department of Commerce, US Customs Border Protection, or US Department of Treasury.
- Letter mail including address verification codes from any retailer (Amazon, eBay, Shopify, etc.).

## China Mailbox:

### GENERAL CARGO ONLY

English Address:

Recipient: [FULL NAME] [CUSTOMER ID]

Forward to: WILLTAKER LOGISTICS

Address: Fengshu Euro Logistics Park (South Gate, West Zone), 785 Yuanhang Road, Pudong New Area, Shanghai

Warehouse Number: LXC1125

Phone Number: 13621811687

Chinese Address:

收件人：[FULL NAME] [CUSTOMER ID]

转交：WILLTAKER LOGISTICS

地址：上海市浦东新区远航路 785 号 丰树欧罗物流园区(西区南门)

入仓编号：LXC1125

联系电话：13621811687

### ELECTRONICS & SENSITIVE CARGO ONLY

English Address:

Recipient: [FULL NAME] [CUSTOMER ID]

Forward to: WILLTAKER LOGISTICS

Address: Wu Shaojie, Room 113, Building F, No. 2 Lixin Road, Fuhai Subdistrict, Bao'an District, Shenzhen, Guangdong Province (Jichuang Dock Creative Park)

Phone Number: 13566971125

Chinese Address:

收件人：[FULL NAME] [CUSTOMER ID]

转交：WILLTAKER LOGISTICS

地址：吴少杰 广东省深圳市宝安区福海街道立新路 2 号（集创码头创意园）F 栋 113

电话：13566971125

Note: kindly make the Chinese addresses in such a way that a button can call the Chinese version and vice versa with a small drop down for general cargo and sensitive cargo options right on the address box.

Kindly also discard the France address.

## Dubai Mailbox

Mailbox:

[FULL NAME] [CUSTOMER ID]

Address Line 1: Street No 5 Industrial Area 7 Sharjah

Address Line 2: WILLTAKER LOGISTICS

P.O. Box: 88494

City: DUBAI

Country: UAE  
Phone Number: 0547928524

## Shipping Calculator:

### CHINA

#### 1. General Cargo

- Lusaka

Prepaid: \$15/kg

On Collection/Head Office: \$16/kg

- Kabwe, Kapiri, Ndola, Kitwe, Chingola, Chililabombwe

Prepaid: \$16/kg

On Collection/Head Office: \$17/kg

- Other Cities

Prepaid: \$18/kg

On Collection/Head Office: \$19/kg

#### 2. Electronics and Sensitive (Phones, Laptops, etc) (add option at the bottom)

- Lusaka

Prepaid: \$26/kg

On Collection/Head Office: \$27/kg

- Other Cities

Prepaid: \$27/kg

On Collection/Head Office: \$28/kg

(to be displayed somewhere at the bottom)

Mail out twice a week.

General Cargo transit time: 5 days (Zambia), 8 days (DR Congo).

Electronics and Sensitive transit time: 8 days (Zambia), 10 days (DR Congo).

### DUBAI

#### 1. Zambia

- Lusaka: \$10.5/kg

- Other Cities: \$11.5/kg

#### 2. DR Congo

- Lubumbashi/Kolwezi/Likasi/Fungurume/Kasumbalesa: \$11/kg

- Other Cities: \$13/kg

At bottom as well:

Dispatch twice a week.

Transit time: 5 days (Zambia), 7 days (DR Congo).

EXTRA:

Special Requests on the shipping calculator.

(Repack, Consolidation as addons)

<https://willtaker-logistics.com/shop-for-me>

Use the *Shop for Me* request form from the REQUESTS page to submit your intended purchase details. Include....

Once the order is confirmed, we will notify you...

— SHOP FOR ME

## SHOP FOR ME

Too busy to browse online stores or find the right product? Let our team find the best items suitable for your needs, purchase them on your behalf, and manage the entire shipping process from store to your door.

Use the contact form to send us the details of what you intend to purchase  include as many details as possible to help our team find the exact products you are looking for.

Once the quotation is ready, we will notify you by email (usually within 24–48 hours). We charge only 10% of the total purchase value for this service.

<https://willtaker-logistics.com/come-and-collect>

Once your supplier notifies you that they cannot deliver to our warehouse in Tualatin, Oregon, submit and *Overseas Pickup* from the REQUESTS page and we will respond with a quotation.

— COME & COLLECT

## COME AND COLLECT

Your supplier cannot ship directly to our address in the US? No problem. Get in touch with us and our team will organise collection of your packages from the supplier's location.

We partner with a range of US carriers, enabling us to pick up items from virtually anywhere across the American territory.

Once your supplier notifies you that they cannot deliver to our warehouse in Tualatin, Oregon, contact us via the enquiry form with the relevant details [◆](#) collection address, weight, dimensions, and preferred pick-up date and time [◆](#) and we will respond with a quotation.